

<https://imperiumhiringsolutions.com/job/director-network-telecommunications>

Director, Network and Telecommunications

Description

The Director of Network & Telecommunications is a senior technology leader responsible for transforming enterprise networking and unified communications into a resilient, scalable, and service-driven capability that directly enables business outcomes and customer experience excellence.

This role provides both strategic vision and operational leadership, driving the modernization of core network and communications platforms while evolving processes, governance, and organizational maturity. The Director acts as a change leader, guiding teams and stakeholders through transformation initiatives that improve reliability, agility, and value delivery across the enterprise.

Responsibilities

Enterprise Strategy & Transformation Leadership

- Define and execute a multi-year transformation roadmap for enterprise networking and unified communications aligned to business strategy and customer experience goals.
- Lead the evolution to a modern, service-oriented, product-aligned operating model.
- Serve as a catalyst for change by driving adoption of modern engineering, automation, and service management practices.

Technology Modernization & Innovation

- Lead modernization initiatives including network automation, SD-WAN, cloud connectivity, and SaaS-based unified communications (UCAas) and contact center (CCAas) platforms.
- Balance innovation with operational stability to protect mission-critical services.

Service Stability & Operational Excellence

- Own accountability for availability, performance, resiliency, and security.
- Establish standardized operating models, service catalogs, SLAs, and governance.
- Ensure 24x7 operational readiness, including on-call responsibilities.

Hiring organization
imperiumhiringsolutions

Employment Type
Full-time

Date posted
April 21, 2026

People, Culture & Change Management

- Lead and develop high-performing teams through technological and organizational change.
- Foster a culture of accountability, continuous improvement, and outcomes-based delivery.

Vendor, Financial & Portfolio Management

- Manage strategic vendor relationships and financial planning to support transformation efforts.

Stakeholder & Executive Engagement

- Partner with executives and business leaders to align capabilities with enterprise priorities.
- Provide clear, executive-level reporting on performance and transformation progress.

Qualifications

Qualifications & Experience

- Bachelor's degree in IT, Computer Science, or related field (or equivalent experience).
- 8–12 years of progressive IT experience with at least 5 years in leadership.
- Expert-level enterprise networking experience with Aruba and Juniper (switching, routing, wireless, and Aruba Clearpass NAC), Cisco Data Center Switching, Cisco Webex UCaas, CCAas, Fortinet Firewalls, and F5 load balancers.

Success Measures

- Progress against transformation roadmap.
- Improved service reliability and customer experience.
- Strong team engagement and operational maturity.

Physical & Work Requirements

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- Ability to perform standard office and occasional physical duties.
- Availability outside normal business hours and on-call participation required.